

NEHA MISHRA

User Experience Designer | Interaction Design | User Research

Hi there! I have been a UX designer for 8 years and counting. I would say curiosity was the reason I took a step towards user experience and its my passion for it that retains me in this field. As a millennial I have seen technology change people's lives and perception, and I believe that, there is a lot more that can be accomplished if we understand the behaviour, of the people who will be using it. Not everyone understand technology, but I am sure that a huge part of the global population, directly or indirectly uses technology. As a UX designer I believe we can present technology in a simpler way, so that it's more accessible.



EXPERIENCE

GlobalLogic

Dec'23-Present

Senior Analyst, Usability and Design

Project: Anaplan | Domain : PSA [Professional Services Automation]

- Designed screens for Anaplan products, ensuring **seamless user experiences**.
- Conducted **user research and usability testing**, refining designs based on insights.
- Managed a team of **4-5 UX designers**, increasing design efficiency by 15%.
- Updated and maintained **Anaplan's design system** for consistency and scalability.

Feb'23 - Dec'23

Project: ConnectWise | Domain : BMS [Business Management System]

- Led **UX re search and design** for the Business Management System (BMS).
- Redesigned **ticketing module**, improving issue resolution leading to great user feedback.
- Developed **component libraries**, ensuring cross-platform UI consistency.
- Conducted **POCs and interviews** to expand UX hiring pipeline.

HashedIn

Dec'22 - Feb'23

UX Designer II

Project: Abbvie | Domain : Transportation - Power BI Dashboard

- Designed a **custom Power BI dashboard** for Abbvie's logistics, reducing risk assessment time by 20%.
- Created **interactive data visualisations** for geography-based risk factors.
- Developed **style guides and design system**, ensuring UI consistency.

May'22 - Dec'22

Project: Bed Bath and Beyond | Domain : Retail - Warehouse Logistics

- Designed touchscreen **barcode scanner and Instore Web App** for inventory management.
- Conducted **user research and usability testing** for store employees and admins.
- Developed **information architecture and navigation flows** for seamless access.

Mphasis

Apr'21 - May'22

UX Designer

Project: HP Inc. | Domain : Print

- Designed **responsive printer UI workflows** for 2.7" to 18" screens.
- Developed a master **flow system**, **optimising usability** for industrial and home printers.
- Ensured **accessibility compliance (WCAG)** for print workflow interactions.

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LinkedIn Profile

Portfolio Link

SKILLS

User Research

Interaction Design

Wireframing

Prototyping

Information Architecture

Heuristic Evaluation

Competitor Analysis

User Interviews

Card Sorting

Storyboarding

Usability Testing

Task Flows

TOOLS

Figma

Adobe XD

Sketch

Axure

Airtable

MIRO

EXPERIENCE

Infosys	Experience Designer
Dec'19 - Apr'21	Project: Ministry of Transportation, Ontario Domain : Healthcare <ul style="list-style-type: none">Conducted user research on doctors and administrators for case management validation.Designed an admin dashboard with a focus on case tracking and inquiry resolution.Developed chatbots and AI-driven automation tools, enhancing efficiency.
Thomson Reuters	Associate Web Developer
Aug'16 - Dec'19	Project: FindLaw Domain : Legal <ul style="list-style-type: none">Designed and maintained websites for small and medium law firms in the USA.Improved website usability, accessibility, and SEO performance.

EDUCATION





2011-2015	Information Technology (CGPA- 8.04)
	Institution Of Technical Education & Research

CERTIFICATION

Figma for UX Design
UX Deep Dive: Mapping
Miro for UX: Brainstorming and Collaboration
Sketching for UX Designers
Design Powered by Data: Getting Started with UX Web Analytics
UX Foundations: Interaction Design

AWARDS

GlobalLogic - Superstar Lab of the Year - FY25
Project - Anaplan
GlobalLogic - Individual Excellence Award - Q2 FY25
Projects, POCs, UX Research, Video Creation
GlobalLogic - Spot Award - Q1 FY25
Project - Anaplan
GlobalLogic - Integrated Team Award - Q3 FY'24
Project - Connectwise
HashedIn by Deloitte - Spot Award - Q3 FY'23
Project - Bed Bath and Beyond

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DOMAIN

Legal
Healthcare
Print
Retail
Logistics

LANGUAGE

English
Hindi
Odia

INTERESTS

Reading
Listening to Music / Audio Books
Sudoku
Maze